Provider-to-provider Communications

- Along with being able to access EMR systems from anywhere, you should also be able to share information between.
- Being able to quickly receive or send patient records to someone else, say a referring physician, helps speed up your patient's treatment time by making sure that every physician has an updated and accurate account patient's history
- Sending patient information, your EMR should have a centralized communication so you can chat directly with another doctor or leave them messages.
- This centralizes patient-related communication and makes it easier to record and view up-to-date patient data.

Call Centre

- As soon as we receive a call all the patients registered with that particular mobile number are displayed
- Patient previous consultation details are displayed to the call centre representative
- Provision to note the caller's queries and address it later.
- Option to book appointments by call centre representative
- They also set up appointments, do follow-up calls with patients and remind them of pending appointments.

Tele Medicine

The delivery of healthcare services, where distance is a critical factor, by all healthcare professionals using information and communication technologies for the exchange of valid information.

- Powered by video conferencing attribute
- Can be extremely helpful for Doctor to treat or follow up with patients who live in remote locations
- Improves the quality of care for patients with both medical and mental health conditions
- Enables convenience, flexibility, and real-time care
- Automate data entries
- Streamline virtual care activities
- Enhance patient-physician engagement

Discharge Summary

High-quality discharge summaries are essential for promoting patient safety during the transition between care settings, particularly during the initial post-hospital period. Once the summary is ready, an alert will be sent to the Doctor requesting to approve or edit with just a few steps in Mobile/Web..

- Message alerts for Approval or modifications
- Significantly reduces the waitin g time of the patient
- Fast, reliable and easy-to-use tool that encompasses all the required clinical data of the patient
- General and customized discharge summary reporting, with Pre-defined templates Laboratory/Radiology investigations data linked to the discharge summary
- Digital Sign off

Quality Indicators

Quality Indicators in healthcare are standardized, evidence-based measures of healthcare quality that can be used with supportive administrative data to measure and track clinical performance and outcomes.

- Quality Indicators in compliance with NABH/NABL accreditation
- Can be extracted TATs at desired time intervals in the process
- Outbreaks or Outcomes of various activities like infection surveillance, incident reporting, bed sores identification, medication errors, nurse-patient ratio etc..,
- Numerous quality indicators and administrative data will be procured from various departments Measures percentage of reports correlating with the clinical diagnosis

Patient Engagements

- Patient's feedback provides valuable information about what patients and service users think about the healthcare services offered
- The module is designed to collect responses from patients via, a SMS with link which will be redirected to the form
- Executives can also personally take their feedback through the tablet version of the module
- Can be linked to Google reviews so that we can request patients to give their feedback online Integration with HIS system to get patient demographics & on-bed patient list
- The data is then compiled and processed in the backend to provide valuable insights through advanced analytic tools

Benefits of using Softhealth EMR

- Easy-to-use
- Web-based software and user-friendly UI
- Providing accurate, up-to-date, and complete information about patients at the point of care. Enabling quick access to patient medical records for more efficient care.
- Securely sharing electronic information with patients and other clinicians.
- Helping doctors more effectively diagnose patients, reduce medical errors, and provide safer care. Benefits of using EMR, Increases data security and the ability for easy data backup and recovery Effective software for medium size/large, sizes clinics and hospitals
- Reducing costs through decreased paperwork, improved safety, reduced duplication of testing, and improved health.
- 24/7 Software support

Complete Clinic Management
Ready-to-use EMR with customizable prescription

Mobile EMR
Seamlessly switch to SPOT App for online consultations

Practice Insights
Research ready clinical data analytics

e-Prescription
Monitor drug-to-drug interactions

Access patient report
with Smart Scan QR

Proposition for Doctors

Management of symptoms
With a bird's eye view of patients' details/ Complaints /reports from previous visits

Network & Influence
Increase your reach through teleconsultations

Quality & Efficiency
The Social and Economic Environment
Health Behavior
Clinical Care
The Physical Environment

Data Privacy & Security

End-to-end data encryption using AES (Advanced Encryption standard)

Confidentiality, Integrity and Availability

Medical history shared only with authorized care providers

SoftHealth
India Private Limited

Incepted with a vision of providing world-class cutting-edge technology for Hospital Management System, Soft Health is a noble initiative, one of its kind organization committed to deliver excellence by enhancing operational efficiency.

In-person onboarding assistance in **60+** Cities Specific features for **100+** Health Care Facilities
5000+ Care Givers
1 Crore patients treated by **3000+** healthcare practitioners

Built with love with a '**Doctor First**' approach towards digitizing practices across healthcare access for all

About Softhealth

Incepted with a vision of providing world-class cutting-edge technology for Hospital Management Systems, Soft Health is a noble initiative, one of its kind organization committed to delivering excellence by enhancing operational efficiency. We strive relentlessly to develop products that contribute towards improvising overall patient care and experience. Our product automates and streamlines the entire tedious process to make your system hassle-free and flawless.

We cater to a wide array of departments providing end-to-end solutions right from Doctor Enterprise Scheduling, Manage Appointments, Lab Integration, Token Management, e-Prescription, Patient Portals, Queue Management, Feedback Management, Discharge Summary, Electronic Medical Records OP and IP, Tele Medicine, Call Centre Management, NABH/NABL indicators, PACS – MD, Patient Portals, Mobile Applications, etc. These modules are built on highly secured integrated robust platforms which ensure seamless processing and smooth functionality. With SoftHealth, you are always in safe hands.

Our Values

Softhealth was born with a vision to drive better healthcare outcomes in healthcare delivery. Doctor's journey starts with a passion to impact society, likewise, our goal is to make a difference in healthcare delivery through technology and empower doctors in this process. Today, we are a strong team of leaders who exhibits their passion for healthcare.

- Cutting-edge technology
- Timely service which is supported by defined TATs
- Affordable technological support to the Organizations
- Ability to integrate cross platforms and devices, applications
- Information security

Mission

To provide technological aid and associate with the Healthcare industry with a virtuous intent of enhancing the quality of life and well-being through the automation of Hospital Management System (HMS).

Vision

To become one of the leading healthcare software solution provider in India and transform the facade of integrated hospital management system by providing comprehensive and holistic solutions.

Quality Policy

SoftHealth will consistently provide healthcare software solutions that meet or exceeds the requirements and expectations of our customers. We will actively pursue ever-improving quality programs that enable each employee to do their job successfully for the first time and every time.

EMR

Electronic medical records (EMRs) are digital versions of paper charts in the clinician's office. An EMR contains the medical and treatment history of the patients in one practice. We truly understand that every hospital is unique and so are the requirements.

- All our products are tailor-made and can be easily customized to match your specifications and standards.
- Our technical team at Soft Health are well-trained in the domain to comprehend the Flow of process and align the modules in accordance with your course of action by providing 24/7 Support.
- Track data over time,
- Easily identify which patients are due for preventive screenings or check-ups

Computerized Physician Order Entry (CPOE)

EMR Healthcare systems are electronic clinical documents as like paper records that contain information of patient's demographic data, Assessments, Investigation results, Plan of care and treatment. Doctors primarily utilize this for assessment and treatment. Documenting a patient's information electronically guarantees the best possible care.

- EMR Healthcare systems provide configurable specialty-based templates for detailed clinical assessments
- Simple interface to capture and view vitals,
- 360° view of clinical details across multiple visits/episodes of patient care.
- Easy access to laboratory & radiology reports anywhere
- Ordering for tests is made simple with doctors / specialty-wise.
- EMR provides for standard coding (ICD / SNOMED CT),
- Voice-to-text enabled, and Mobile apps for anytime/ anywhere access.

Key Features

Appointment Module

The Appointment Module is a comprehensive platform connecting the Patient, Call Centre, Secretary, and Doctor. The highly flexible framework enables the staff to book appointments for new and existing patients.

- Easy to book and confirm appointments across locations
- View past, present, and future appointments across multiple providers and locations — daily, weekly, or monthly
- Enabled with auto-fill attribute to save time & improve efficiency
- Indexed with both patient ID & registered mobile number
- System retracts the patient's detailed summary from the database
- Previous appointments, doctors' names, the treatment has undergone, etc.. will be displayed
- Facilitates the provision for sending alerts to the patients and concerned departments through automated calls & messages
- Reduce patient no-shows with automated patient reminders

Mobile Module Features and Services

Deliver exceptional care while staying ahead of the industry with our easy-to-use EMR. Clinical information is designed to help doctors to document more efficiently and accurately. While practicing the same it is easier for Health care organizations to provide high-quality care.

- Patients can monitor their health at their fingertips
- Doctors can manage patient requirements dynamically without any time delay
- Enable clinical efficiency
- Optimize quality of performance
- Inpatient rounding lists
- e-Prescription
- Order entry
- Accurate documentation
- Improve care coordination
- Group video conferencing

Queue Management System (QMS)

A queue management system is used to streamline patient flow through hospitals and clinics. Don't make patients wait longer than they have to.

- Multiple Queue Types (Walk-in/Online)
- Multiple Types of Tokens (Permanent token based on UMR/Token against visit)
- The system automatically positions the patient in the queue.
- Standby alerts will be given to the next patient
- In case of any emergency, There is a provision for the secretaries to skip an appointment and resume later on.
- Patient's waiting time analytics and Patient's consultation TAT will help to streamline the operational flow and the consultation process

ePrescription

- Anything that can make the busy day of a doctor and their staff just a bit easier is a welcome feature
- The ability to quickly send prescriptions and authorize refills is a great feature to look for in EMR systems.
- This feature will not only make it easier for your patients to get their medications (no more poorly written prescriptions), but you'll be able to communicate directly with pharmacies.
- Besides two-way communication with pharmacies, EMR should also track medications that have been prescribed to your patients and have the ability to notify you if any of their medications might interact with other medications they're taking, or with any allergies, they may have.

Patient Portal

Patient portal with EMR enables a holistic patient health history and eliminates the need for repetitive patient data entry into different systems. As a result, such integrations help healthcare providers reduce patient data management.

- Patient access to personal health information
- Encrypted and password-protected login to a personal profile
- Personalized after-treatment lifestyle recommendations and educational materials
- Upcoming appointment alerts and ability to re-schedule visits
- Automated appointment reminders for patients (via text messages or portal notifications)
- Health history, diagnoses, allergies, and chronic conditions windows
- Lab test results, discharge summaries windows, and download
- Treatment, procedures, and medication plan
- Doctor visit arrangement, Scheduling appointments online
- Detailed encounter history, Online filling-in of pre-visit forms
- Secure patient-doctor communication
- Video consultations

Customizable EMR Templates

One of the best features of electronic medical record systems is the ability to create templates. Easy-to-use templates where you can fill in the information quickly.

- emplates will speed up the charting process so that you get it done in only a few taps, while also creating easy-to-view patient data for quick referencing.
- You should also make sure you have the ability to create your own templates – as no two practices are exactly the same.
- That way, you can save your own frequently used information so that when you see patients with similar diagnoses you can speed up the entire workflow process.
- Day-to-day medical conditions monitoring.
- Quick links to frequently used medications and diagnostic codes.
- New Consult Assessments